



COITY HIGHER COMMUNITY COUNCIL

MINUTES OF THE EXTRAORDINARY MEETING OF THE COUNCIL HELD ON THURSDAY 20th AUGUST 2026 AT 6.30pm via Teams

Present: Councillor A Wathan (Chair)

Councillors: A Davies
Y Walton-Davies
G Langdon
L Lewis
L Richards
P Robinson
A Williams
M Williams
D Wingar

Apologies: Councillor S Bletsoe and J Williams

No Apologies: Councillor N Deere

Public: None

Staff: A Harris (Clerk & RFO), E Davies (Interim
Deputy Clerk & FO - Facilities & Assets)

Minute 60/26-27:

61/26-27 DECLARATIONS OF INTEREST

There were no declarations of interest in the items on this agenda.

62/26-27 TO AGREE THE OFFER MADE TO CHCC by OFGEM

Following a dispute with SSE regarding the electricity supply at Coity Castle and the subsequent complaint to the Ombudsman a decision has now been issued by OFGEM. The council now needs to review this decision and accept or decline (or appeal) by 27th August 2026 which is why this extraordinary meeting has been called.

4 remedies have been offered as follows:

- SSE Business Energy to remove all debt collection fees including any disconnection and reconnection charges.
- SSE Business Energy to reconnect the electricity supply free of charge.
- SSE Business Energy to send an apology for the shortfalls in customer service and inconvenience caused.
- SSE Business Energy to apply a goodwill gesture of £300 to the council's energy account in recognition of the shortfalls in customer service.

Resolved: It was unanimously agreed to accept the 4 remedies and the Clerk will accept on behalf of CHCC.

63/26-27 DATE OF NEXT MEETING

The next council meeting will be held on 10th September 2026 at 7.00 pm at Litchard Primary School and via Teams.

The meeting closed at 6.38 pm.